|  |  |
| --- | --- |
| Database Name | WorkOrderModule |
| Update Frequency | Daily |
| Database Description | Work Orders associated with Customer Service Requests |
| Database Keywords | Work Orders; Maintenance |

## work\_order\_fact

| Field | Description | Type | Default | Other |
| --- | --- | --- | --- | --- |
| WorkOrder\_ID | Surrogate Key | int |  | PK |
| Activity\_ID | Foreign Key for 'wo\_activity\_' Table | int |  | FK, NULLABLE |
| ServiceRequest\_ID | Foreign Key for 'service\_request\_' Table | int |  | FK, NULLABLE |
| Started\_ID | Foreign Key for 'started\_' Table | int |  | FK, NULLABLE |
| Completed\_ID | Foreign Key for 'completed\_' Table | int |  | FK, NULLABLE |
| Added\_ID | Foreign Key for 'added\_' Table | int |  | FK, NULLABLE |
| WorkOrderNumber | Work Order Unique Number | int |  |  |

## wo\_activity\_

| Field | Description | Type | Default | Other |
| --- | --- | --- | --- | --- |
| Activity\_ID | Surrogate Key | int |  | PK |
| ActivityCode | Code for the Work Order Activity | varchar(12) |  |  |
| ActivityDescription | Description of the Work Order Activity | varchar(300) |  | NULLABLE |

## service\_request\_

| Field | Description | Type | Default | Other |
| --- | --- | --- | --- | --- |
| ServiceRequest\_ID | Surrogate Key | int |  | PK |
| ServiceRequestNumber | Service Request number where applicable | int |  |  |

## started\_

| Field | Description | Type | Default | Other |
| --- | --- | --- | --- | --- |
| Started\_ID | Surrogate Key | int |  | PK |
| Date\_time | The Datetime string | DATETIME |  |  |

## completed\_

| Field | Description | Type | Default | Other |
| --- | --- | --- | --- | --- |
| Completed\_ID | Surrogate Key | int |  | PK |
| Date\_time | The Datetime string | DATETIME |  |  |

## added\_

| Field | Description | Type | Default | Other |
| --- | --- | --- | --- | --- |
| Added\_ID | Surrogate Key | int |  | PK |
| Date\_time | The Datetime string | DATETIME |  |  |